



Diponegoro University

Lecturer Satisfaction Survey Questionnaire



**MASTER OF ENVIRONMENTAL SCIENCE
GRADUATE SCHOOL
DIPONEGORO UNIVERSITY**

Dear Madam/Sir/Professor

Please allow us to submit the following questionnaire form as part of quality assurance at the Faculty/School and UNDIP. The number of questions we asked was 36 questions. Generally it takes 10-15 minutes to answer. We are pleased to fill in every question with carefully, so that we get accurate information.

We thank you very much for your attention and cooperation

Best regards

Satisfaction and Quality Assurance School of Postgraduate Studies UNDIP Survey Team.

Survey 02. Lecturer Satisfaction

Answer the following questions by providing ☒ on one of the available options

I. Demographics (General Lecturer Information)

1. Gender

☐ Male

☐ Female

2. Length of time working at UNDIP (years)

☐ 0 – 10

☐ 10 – 20

☐ 20 – 30

☐ 30 – 40

3. Employment status

☐ Prospective Lecturer / Academic Assistant

☐ PTNBH Lecturer

☐ Civil Servant Lecturer

☐ NIDK Lecturer

4. Position

☐ Prospective Lecturer / Academic Assistant

☐ Expert Assistant

☐ Professor

☐ Lecturer

☐ Head Lecturer

5. Age (years old)

☐ 20 – 30

☐ 30 – 40

☐ 70 – 80

☐ 40 – 50

☐ 60 – 70

II. Governance and Staff Management (Management and Working Environment)

6. My opinion about the recruitment of lecturers to ensure the sustainability of the organization

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

7. My opinion about the work atmosphere in the study program and/or expertise / lab group

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

8. My opinion about shared workload (teaching and guiding) in accordance with the applicable employment standards

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

9. My opinion about the administrative, regulation training and career and lecturer position development

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

10. My opinion about rules, processes, and procedures for filling position and/or additional duties (Study program manager, Department, Faculty, Board, Institute, University) for guarantee services, management and organizational sustainability.

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

11. My opinion about the existence and procedure of giving advice, evaluation for improved governance (management and working condition)

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

12. My opinion about clarity, procedures and services for lecturers in entering retirement and retirement at UNDIP

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

III. Education Facilities (Classrooms, Tables, Chairs, Teaching and Learning tools, Lecturer Workspaces, etc.)

13. My opinion about the amount and adequacy of education facilities

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

14. My opinion about the existence and accessibility of education facilities

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

15. My opinion about the quality of education facilities

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

16. My opinion about the maintenance of education facilities

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

IV. Education Infrastructure (Building, Water, Waste Management, Toilet, Drainage, Sports Infrastructure, Student Activity Unit, Health Infrastructure, etc.)

17. My opinion about the amount and adequacy of education infrastructure

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

18. My opinion about the existence and accessibility of education infrastructure

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

19. My opinion about the quality of education infrastructure

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

20. My opinion about the maintenance of education infrastructure

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

V. Research

21. My opinion about information on rules and procedures for submitting research to fulfill workload

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

22. My opinion on the rules, procedures and mechanisms for obtaining access to funding to carry out research in order to fulfill the workload in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

23. My opinion about rules and reporting procedures on the implementation of the research in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

24. My opinion about rules and procedures for monitoring and evaluating the implementation of research to improve the quality of research

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

VI. Community service

25. My opinion about information on rules and procedures for applying for Community Service) to fulfill the workloads

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

26. My opinion on the rules, procedures, and mechanisms for access to funds to implement Community Services in order to fulfill the workloads in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

27. My opinion about rules and reporting procedures on the implementation of the community service in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

28. My opinion about rules and procedures for monitoring and evaluating the implementation of community service to improve the quality of research

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

VII. Academic Freedom and Scientific Development

29. My opinion about freedom of opinion, discussion in study groups, and organizations in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

30. My opinion about the rules and procedures for being a speaker, resource person, in the government and private sector in the country to improve knowledge in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

31. My opinion about the rules and procedures for being a speaker, resource person, in the government and the private sector abroad to improve knowledge in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

VIII. Students, Graduates, and Alumni

32. My opinion about the rules, procedures for accepting and handling new students in accordance with applicable regulations

- | | |
|---|--|
| ☐ Very satisfied | ☐ Quite satisfied |
| ☐ Satisfied | ☐ Less satisfied |

33. My opinion about academic services, student activity services in accordance with applicable regulations

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

34. My opinion on the management of graduates and alumni for undip cooperation and development

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

IX. Cooperation Management

35. My opinion on regulations, procedures for hold education, research, and community service cooperation with agencies in the country in accordance with applicable regulations

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied

36. My opinion on regulations, procedures for hold education, research, and community service cooperation with agencies abroad in accordance with applicable regulations

☐ Very satisfied

☐ Quite satisfied

☐ Satisfied

☐ Less satisfied