



Diponegoro University

# User Satisfaction Survey Questionnaire



**MASTER OF ENVIRONMENTAL SCIENCE  
GRADUATE SCHOOL  
DIPONEGORO UNIVERSITY**

Dear Madam/Sir

Please allow us to submit the following questionnaire form as part of quality assurance at the Faculty/School and UNDIP. The number of questions we asked was 13 questions. Generally it takes 5-10 minutes to answer. We are pleased to fill in every question with carefully, so that we get accurate information.

We thank you very much for your attention and cooperation

Best regards

Satisfaction and Quality Assurance School of Postgraduate Studies UNDIP Survey Team.

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### Survey 03. Graduate User Satisfaction

Answer the following questions by providing ☒ on one of the available options

#### I. Graduate User Demographics (General Graduate User Information)

##### 1. Type of company / agency / institution that uses SPS graduates

- ☐ Government Agencies (Including SOEs)
- ☐ Domestic University
- ☐ Overseas College
- ☐ Elementary, Middle or Vocational School
- ☐ Domestic Research Institute
- ☐ Overseas Research Institute
- ☐ Local Private Company
- ☐ National Private Company
- ☐ Multinational Private Company
- ☐ Non-profit Organizations / Non-governmental Organizations

##### 2. Field of work for companies / agencies / institutions

- ☐ Engineering : Design
- ☐ Engineering : Development
- ☐ Engineering : Management, Policy
- ☐ Science : Basic Research
- ☐ Science : Applied Research
- ☐ Technology of Information and Communication
- ☐ Education : Elementary & Secondary
- ☐ Education : Higher
- ☐ Education : Informal
- ☐ Government : Executive
- ☐ Government : Legislative
- ☐ Defense / Military
- ☐ Political
- ☐ Health , Medical , Pharmacy
- ☐ Sports
- ☐ Religion
- ☐ Language
- ☐ Law
- ☐ Banking
- ☐ Trading
- ☐ Cultural Arts
- ☐ Communication , Journalism

#### II. Graduate Demographics

##### 3. Gender

- ☐ Male ☐ Female

##### 4. Length of time working in the agency ( years )

- ☐ 0 – 10 ☐ 10 – 20

- ☐ 20 – 30                      ☐ 30 – 40
5. Employment Status
- ☐ Employee Candidate                      ☐ Stay Private                      ☐ BHMN
- ☐ Civil Servant                      ☐ Private Contract
6. Age ( years )
- ☐ 20 – 30                      ☐ 30 – 40
- ☐ 40 – 50                      ☐ 60 – 70                      ☐ 70 – 80

### III. Graduate User Satisfaction

In general, my level of satisfaction with the performance of SPS graduates is as follows:

7. Ethics
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
8. Expertise in the field of science ( main competence )
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
9. Foreign language skills
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
10. Use of information technology
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
11. Communication skills
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
12. Cooperation team
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied
13. Self Development
- ☐ Very Satisfied                      ☐ Satisfied Enough
- ☐ Satisfied                      ☐ Not Satisfied